

How to Read Your New Monthly Statements

- 1 Contact Information Telephone and hours of business office
- 2 Notification Important information notifying move to electronic statements
- 3 Account Number Number associated with the responsible party (Please enter this number in the Account Number field when paying online)
- 4 Due Date Date the balance is due to Northshore
- 5 Name and Address of Responsible Party
- 6 Responsible Party Name of the responsible party the statement is referencing

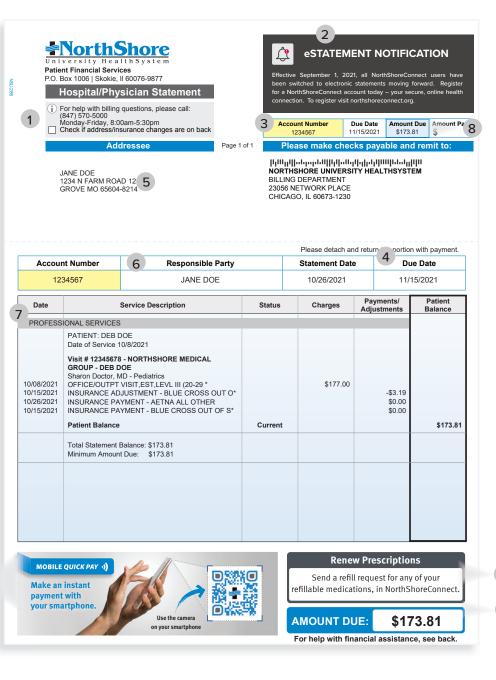
7 Statement Detail -

Date - Date of each transaction Description - Charge and payment detail Charges - Amount of each transaction Payments/Adjustments - Amount of insurance or patient payment and adjustments Patient Balance - Patient amount due for each encounter

- 8 Pay This Amount Payment amount due on this statement
- 9 Message Box Important payment messages will appear here

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10 Northshore Information Box - News and upcoming events to note



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